



REQUEST FOR Personal Care Home (PCH) On-site Outdoor Visitation during COVID-19

Name of PCH: Heritage Life PCH

Location of outdoor PCH Visiting Area: Crocus Cove Patio

What you Need to Know

- ‘Essential visitors’ are those deemed essential to the emotional wellbeing, health, and quality of life of your loved one. In most cases, visitors should be close family and/or friends who have a clearly established pattern of involvement in providing care and support.
- All visits by essential visitors must be pre-booked, at minimum 1 day prior to the scheduled visit. To comply with physical distancing measures, sites may need to restrict the number of visits per time slot, in the visiting area.
- Visits will be accommodated 7 days a week from 8:00 a.m. to 4:00 p.m.
- A maximum of two essential visitors per resident will be permitted at a time.
- A minor must be accompanied by an adult.
- **Pets are not permitted.**
- Screening of all visitors will occur, including assessment for symptoms or known exposure to COVID-19 prior to entry. Restrictions will apply to visitors who have travelled outside of Manitoba within the past 14 days. No visitor shall be permitted if they have any cold/flu or other COVID-19 symptoms.
- All visitors must comply with Infection Prevention and Control measures. This includes strict hand hygiene and maintaining physical distancing (6 feet/2 meters apart) at all times.
- Due to required infection control practices, food/beverages and items **may not** be brought during on-site outdoor visits.
- Access to on-site food/beverages and washroom facilities will not be available for visitors.
- Wearing of a non-medical mask during outdoor visits is not required, but is encouraged.
- You are encouraged to bring your own lawn chair, if possible.
- Based on evaluation of risk as well as operational clinical judgement, the site may be unable to facilitate outdoor visits for certain residents. Before arranging visits for Special Care Environment Residents speak with the nurse on the 2nd floor by calling 309 or 310.
- The site reserves the right to cancel visits due to inclement weather.

Please identify Essential Visitors – required before you book a visit

Name of Resident: [Click or tap here to enter text.](#)

Please complete	Name of Essential Visitor	Contact Phone # or email	Preferred day of the week/time for visits
	1.		
	2.		
	3.		
	4.		

Please email this completed form c/o: naomi@hlpch.ca;

You can call Naomi between 9:00 am to 3:00 pm at ext 304 24 hours after submitting the form to schedule an appointment. Appointments can only be booked 1 week in advance and are subject to cancellation depending on the weather and the Resident’s willingness.

Each Resident will be permitted one visiting time per week depending on availability of spots.